Volunteer Opportunities

As part of PFAC your voice will be heard! Volunteer members interact with administrative, medical and ancillary staff to discuss challenges within the patient care experience and be part of the solution. Volunteer opportunities exist both with the Core Council as well as specific projects.

Core Council Commitments
The Core Council meets four times a year at Shriners Hospitals for Children®. Meetings take place on Wednesday evenings between 6:00PM-8:00PM. A light dinner and complimentary parking is provided at each of these meetings. A time commitment of one year is preferred. Email accessibility is preferred.

Project Based Volunteer Opportunities
There are many innovative and exciting projects happening at Shriners Hospital. Whatever time you are able to commit, we want you! Both short and long term opportunities exist.

How to Get Involved

There are many ways our patients and families become involved in PFAC. If you are interested in volunteering for PFAC, applications are available outside of the 6th floor outpatient clinic. If you have questions or require further information about PFAC, please contact:

CALL
617-371-4785

Email
bos-pfac@shrinenet.org

Website
www.shrinershospitalsforchildren.org/locations/boston

If you are unable to commit to the Core Council or a project, your input is still valued. Whatever your talent, whatever your time we invite you to become involved with PFAC.
Shriners Hospitals for Children® practices Family Centered Care. Successful collaboration among patients, families, and staff is essential to our goal of providing the highest quality care.

The PFAC, or Patient and Family Advisory Council, is a working partnership between hospital staff, patients, their families and the community. It provides a forum for patient, family and community members voices to be heard. PFAC strives to identify opportunities for enhancements, brainstorm solutions, and implement changes to improve the patient and family experience.

The PFAC is continually recruiting new members and we want you!

Provide a safe environment and to create a collaborative partnership amongst patients, family members and Shriners staff in an effort to enhance the family/patient experience.

Implement positive change, as led by PFAC members, within the patient and family experience.

Establish a robust PFAC membership inclusive of our diverse patient population.

The collaborative efforts of the PFAC have led to many positive changes within the patient and family experience here at Shriners Hospital.

With the help of our patients and family members, recommendations for new cots were made and purchased. These are now in use in our patient rooms.

PFAC welcome bags are distributed to family’s that visit our outpatient clinic, are admitted to our acute care unit or surgical specialty unit. The contents of the bag are based on parent input and aim to enhance the patient/family experience at Shriners.

PFAC sponsors an annual educational event generated by families, PFAC’s event provides a forum for an interactive discussion with professionals and family members while simultaneously educating.

PFAC continues to work on offering culturally sensitive food options for our diverse population. This remains an ongoing dialogue between our PFAC members and Shriners Food Services.